UA Email Projects Open Forum

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AGENDA

• Projects Overview
• Information Portals & Links
• Questions & Answers Period
Projects Overview

***Activation/Go Live date is March 10, 2020***

1. Email Domain Transition:
   • Phase 1- Activation of “Receive As” NetID@arizona.edu. Completed in September 2019.
   • Phase 2 – Activation of “Send As” NetID@arizona.edu for UA Faculty, Staff, email eligible DCCs, Student Workers, Emeritus, and New Hires.
   • Retirees and Students remaining at @email.arizona.edu
   • Departmental/Service accounts not being changed but may if they wish.

This is the second phase in the University’s email domain transition away from @email.arizona.edu to @arizona.edu to present a more modern, simplified UA presence to the World.

No need to do anything for the change and no impact on email use during transition.

Note for Campus Users: UA SYMPA lists will not be available on March 10, 2020, while required updates to affected Email addresses are being processed.
2. Email Security Enhancement: External Sender Notification (ESN) Banner Activation
   a. Trusted External Sender Exception (TESE) list Requestor and Approval Process

This email security enhancement was approved by the University leadership to further combat phishing emails attacks. The banner will make it easier for University email users to recognize emails from external senders.
External Sender Notification (ESN) Banner

Example Subject Line

** External Email - Use Caution with Attachments, Links or Sharing Data **.

Are you free at the moment?

Sent From Iphone

Example Notification within the email

This email security enhancement is a series of email authentication security policies that will assist the University in the monitoring and prevention of spammers and phishers from utilizing the @arizona.edu domain for malicious activities.

U.S. government agencies recently made changes to their email security functions by enforcing DMARC policies. This enforcement of DMARC policies has forced organizations that conduct business with U.S. government agencies to become DMARC complaint.
General Information:
- UA Information Technology Email Projects 2020 Web Page: https://it.arizona.edu/email-projects

Trusted External Sender Exception (TESE):
- Approved and Pending Approval listings shared in Box: https://arizona.box.com/s/tidau88hhpgxy5wzwkx5m22jv5z9rxqg

Communications and Marketing Information:
- Media Toolkit shared in Box: https://arizona.box.com/v/external-email-toolkit

Information Technology (IT) Staff Information:
- Email Projects IT Staff Information Confluence Page: https://confluence.arizona.edu/display/CITP/Email+Projects+IT+Staff+Information
Project Team Information:
- Email Project lists: email-sec-support@list.arizona.edu and email-domain-support@list.arizona.edu
- Slack channel for IT personnel: uaitsigs.slack.com #university-email

Point of Contact Information:
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Questions?